

Developing the Archival Metrics Toolkits: Conceptual Development

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Abstract: The Archival Metrics Project has created five user-based evaluation instruments for use by college and university archives and special collections. These are aimed at: (1) onsite users of the reading room, (2) students who have attended an orientation session, (3) instructors who use the archives for teaching, (4) online users of the website, and (5) online users of finding aids. This presentation will discuss the development of the questionnaires and discuss how the different elements fed into each other to support decisions about what to evaluate and how to formulate the questions. It will draw on findings from interviews with archivists, instructors, and undergraduate students and literature reviews. Then, we will demonstrate how these findings fed into the conceptual framework and are currently represented in the questionnaires. Finally, we will discuss our alpha and beta testing processes when we attempted to ensure that we were actually testing these concepts.

About the author:

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