# **The Court-PASS Project:** Balancing Access with Privacy in an Online Court Records System





Marissa K. Mason Graduate Student Paper Session ARCHIVES★RECORDS: Ensuring Access, SAA/CoSA/NAGARA Meeting, August 2014

# **Literature Review**

Online access to public court records is complicated by competing public policy interests.

#### Access

- Open government
- Transparency
- Accountability
- Informed public

## "Public is Public"

• Public access policy should be the same regardless of format or location



### Privacy

- Identity theft
- Personal safety
- Personal privacy

## **∏**

"Practical Obscurity"

• Emphasizes increased exposure facilitated by remote online access

# **Literature Review**

## **U.S. Legislation**

- Freedom of Information Act (FOIA) (1966)
- E-Government Act (2002)
  - Public Access to Court Electronic Records (PACER)

### **New York Legislation**

• Judiciary Law § 255

State level: lack of uniformity in policies and systems for online access to public court records

- National Center for State Courts (NCSC)
  - Kilpatrick & Jennen Reports (1995)
- Conference of Chief Justices & Conference of State Court Administrators
  - CCJ/COSCA Guidelines (2002)

# **Court-PASS Project Context**

- Founded 1847, Court of Appeals is the state's court of last resort
- Records and briefs collection: binding organized by library personnel
- Bound volumes & microfiche accessible through NYS Archives and NYS Library
- Some access via commercial databases
- Court of Appeals website: access to decisions, transcripts & videos of oral arguments (videos also at Albany Law School Library)
- Public access to paper records at courthouses
- NYS Unified Court System E-Courts initiative
  - Electronic filing pilot programs

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	CASES & BRIEFS	CASES & BRIEFS	VOL. 1 2013	VOL. 2	VOL. 3	VOL. 4	VOL. 5	VOL. 6	VOL. 7	101
	NOV. 12-14 2013 VOL. 348	NOV. 12-14 2013 VOL. 349		2013	2013	2013	2013	2013	2013	20

# **Project Goals**

**Project committee:** NY Court of Appeals and Law Reporting Bureau

• Attorneys, library and information technology staff

## **Goals:**

- To allow parties to submit electronic case materials to the Court online
- To develop a system for managing workflow of electronic records
- To implement standards for the permanent preservation of electronic records
- To develop policies and procedures for ensuring sealing or proper redaction of electronic records
- To develop an online access portal to a database for all electronic records determined to be suitable for public inspection
- To create a system which is always free to use and is user-friendly to the general public
- To enhance overall public accessibility to Court of Appeals records and information

# **Database Coverage**

- **Dates:** prospective, beginning with cases pending as of or filed after January 1, 2013
- Record series included:
  - Case materials filed with the Court: records/appendices and briefs
  - Motion papers for civil cases in which leave to appeal has been granted
  - Videos and transcripts of oral arguments before the Court
  - Court of Appeals decisions

## • Other information included:

- Argument date
- Decision date
- Authoring Judge
- Lower court citation
- Subject matter classification

# **Database Coverage**

### Types of documents not included:

- Based on statutory provisions or court orders that mandate confidential filing
  - Types of cases for which **all** documents are sealed (e.g., involuntary commitment proceedings, youthful offender adjudications)
  - Types of documents which are **individually** sealed (e.g., pre-sentence reports, grand jury minutes)
    - Sealed document types should be submitted in a separate file labeled "confidential"

### Types of information not included:

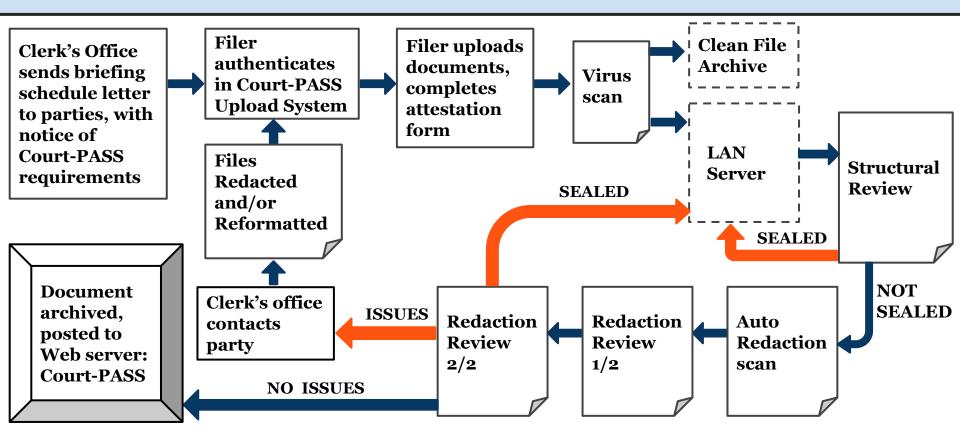
- Sensitive personal information (e.g., Social Security numbers, financial account numbers, home addresses, phone numbers, names of minor children)
  - Should be redacted or abbreviated according to rules

# System & Workflow Development

- Redaction review process
  - Automated redaction software
- Electronic filing process
  - $\circ$  Authentication
  - Attestation form
- Technical specifications
  - Best practices for archival preservation of electronic records
- Technical infrastructure
  - Database
  - Electronic Document Management System
  - User Interface

Defendant was adjudicated as a youthful offender . . . at the time of the incident, police arrived at the home at 110 Main Street . . . also present at the scene was a minor child, Mary Jones, age 12 . . .

# Workflow



# **User Interface**





# Court of Appeals

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# **Court-PASS**

#### **Public Access and Search**

The Court of Appeals Public Access and Search System (Court-PASS) provides free access to Court of Appeals materials for cases pending on or filed after January 1, 2013. The Court-PASS database offers three retrieval methods: the docket, a browse function and a search function. The docket contains a snapshot of frequently requested information for all undecided cases, including the due dates for the filing of briefs, records and appendices; the dates on which such documents are actually filed; scheduled dates of oral argument; and attorney contact information. The browse function allows users to view a list of all pending and decided cases in the database, sorted alphabetically by case name. The search function retrieves pending and decided cases by party name, argument date, decision date, authoring Judge, appeal number, subject matter classification or citation, or any combination of these criteria.



#### Filer Access

Parties with appeals, certified questions pursuant to section 500.27 of the Court of Appeals

Information and Help

Search

#### INFORMATION FOR THE PUBLIC

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SEARCH & DOWNLOAD GUIDE

- How to Search
- · How to Browse
- How to Use Docket
- Viewing or Downloading

Documents

FREQUENTLY ASKED QUESTIONS





## Docket

#### Filer Access

Parties with appeals, certified questions pursuant to section 500.27 of the Court of Appeals Rules of Practice, or judicial conduct matters before the New York State Court of Appeals must use the Court-PASS filing system for the submission of digital copies of records and briefs as required by the Court's technical specifications and instructions for submission, referenced by and incorporated into the Court's Rules. Filers must be registered and must also have a case pending before the Court of Appeals. In addition, filers must complete an attestation form to ensure that confidential and sensitive information is not disclosed to the public.

Enter Court-PASS to File

#### USER AGREEMENT

Use of this website shall indicate agreement by the user that the New York State Court of Appeals and its employees shall not be liable for any loss, consequence, or damage resulting directly or indirectly from the use of any of the information available through this website.

INFORMATION FOR FILERS

#### GENERAL INFORMATION

- About the Upload System
- Section 500.2:

Submission of Briefs and Record Material in Digital Format

ACCESSING THE UPLOAD SYSTEM

- Login Credentials
- Login Number
- Sealed or Confidential Content
- Resubmitting Uploaded Documents

DOCUMENT PREPARATION GUIDE

- Portable Document Format (PDF)
- Text Searchable Documents
- Sealing and Redaction
- File Size Requirements

PUBLIC ACCESS Record & Document Search Record & Document Browse Docket Search

#### FILER ACCESS Filer Login

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Technical Specifications and Instructions for Submission Rules of the Court of Appeals

New York State Court of Appeals 20 Eagle Street Albany, New York 12207 Phone: (518) 455-7701 or 7702



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## Search Court of Appeals Case Records

Cases may not be searchable in certain fields (e.g., citation, decision date, authoring Judge) until the case is decided.

SEARCH CIVIL CASES, CRIMINAL CASES OR BOTH	SEARCH CIVIL CASES, CRIMINAL CASES OR BOTH						
○ Civil ○ Criminal   All Cases							
Search by <b>Party Name(s)</b> :							
Find All Wo	rds (AND) 🛟						
Search by <b>Decision Date</b> (use 'Start Date' only) or Date Range (use 'Start' and 'End' Dates) format — (mm/dd/yyyy):							
Decision Date (or Start Date for Range):	End Date:						
Search by <b>Argument Date</b> (use 'Start Date' only) or Date Range (use 'Start' and 'End' Dates) format — (mm/dd/yyyy):							
Argument Date (or Start Date for Range):	End Date:						
Search by Authoring Judge:	Search by Decision No.:						
Search by Primary Subject Matter Classification:	Search by Secondary Subject Matter Classificatio						
Witnesses	÷						
Search by Citation:							
Search by Slip Opinion Number	Search by Official Reports Citation						
(e.g., 2004 NY Slip Op 00201):	(e.g., 3 NY3d 244):						
NY Slip Op	NY3d						



#### Pending Cases:

Title	Calendar Date	Argument Number
Select Sciara v Surgical Associates		

#### **Decided Cases:**

	Title	Decision Date	Citation
Sel	Bessie Caldwell v Cablevision Systems Corporation	02/07/2013	2013 NY Slip Op 00783
Sel	Brenda Cornell v 360 West 51st Street Realty, LLC	03/27/2014	2014 NY Slip Op 02096
Se	Bustos v Lenox Hill Hospital	05/01/2014	

**Return to Search** 



#### Brenda Cornell, Respondent,

v.

#### 360 West 51st Street Realty, LLC, et al., Defendants, 360 West 51st Street Corp., Appellant.

Argument Date:	01/14/2014
Decision Date:	03/27/2014
Opinion By:	Hon. Susan Phillips Read
<b>Reported Below:</b>	95 AD3d 50

#### Issues

Witnesses--Expert Witness

The following documents are currently available for download. Additional documents may be available at a later date.

#### Files Available For Download:

Cornellv360West-res-Cornell-brf Cornellv360West-app-360West-brf Cornellv360West-app-360West-Rec-vol 1 Cornellv360West-app-360West-Rec-vol 2 Cornellv360West-app-360West-Rec-vol 3 Cornellv360West-app-360West-Rec-vol 4 Cornellv360West-app-360West-Rec-vol 5 Cornellv360West-app-360West-Rec-vol 6 Cornellv360West-app-360West-replybrf Cornellv360West-res-Cornell-addendumtobrf Cornellv360West-amic-CouncilofNYCoops-brf Cornellv360West-res-Cornell-brfresptoamic 011414-16-Oral-Argument-Webcast 011414-16-Oral-Argument-Transcript 16opn14-Decision





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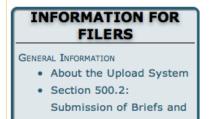
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## Court-PASS Browse Court of Appeals Case Records

You may elect to browse a list of Court of Appeals cases sorted alphabetically by case name. You may also restrict the listing to a particular date or date range.

#### Browse Alphabetical Case Name Listing

Case Filter:	-	ll Cases nly Decided Cases
Date (or Start Date for Date Range):		End Date:

	Case Filter:	l Cases nly Decio	ded Cases		
Date (or Start Date for Date Range):			End Date:		
1/1/2014			1/31/2014		
	Title		Argument Date	Decision Date	
Select Bio	otronik A.G. v Conor Medsystems		01/07/2014	03/27/2014	
Select Co	elect Cornell v 360 West 51st Street Realty		01/14/2014	03/27/2014	
Select	Country-Wide Insurance Company v Preferred Trucking			02/18/2014	
Select	Select Executive Plaza, LLC v Peerless Insurance Company			02/13/2014	
Select Fa	brizi v 1095 Avenue of the Americas, I	LLC	01/09/2014	02/20/2014	
Select In re: Coudert Brothers LLP			01/08/2014	07/01/2014	
Select K2	Select K2 Investment Group v American Guarantee		01/07/2014	02/18/2014	
Select La	lect Landauer Limited v Joe Monani Fish Co.		01/16/2014	02/25/2014	
Soloct Mr	lect Matter of Baldwin UFSD v County of Nassau		01/07/2014	02/18/2014	
Select	Select Matter of Estate of Muriel M. Nealon			01/09/2014	



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#### INFORMATION FOR FILERS GENERAL INFORMATION • About the Upload System

- Section 500.2:
  - Submission of Briefs and

# Court-PASS Search Court of Appeals Court Docket

#### COURT DOCKET

The Court Docket contains information on all undecided appeals, 500.27 certified questions, and judicial conduct matters. The Docket can be searched by appeal number (APL), certified question number (CTQ) or judicial conduct review number (JCR), or by case name. If available, appeal briefs, records and appendices can be viewed and downloaded. The Docket also provides due dates for filings not yet received and attorney contact information. A case will be removed from the docket when decided.



Home Court Docket

# Court-PASS Search Court of Appeals Court Docket

Search	Results:	
	Title	Argument Date
Select	Reis v Volvo Cars	06/04/2014
	Return to Docket	

## Court-PASS Search Court of Appeals Court Docket

Title	Manuel Reis,, Respondent, v. Volvo Cars of North America, et al., Appellants. (And a Third-Party Action.)					
No.		2 (Click on the number to view filed documents. Documents e for viewing until they are processed by the Clerk's Office.)				
Argument Date	e: 06/04/2014					
		FILINGS				
	Туре	Party	Date Due	Date Rec'd		
Appellant Appendix		Volvo Cars of North America, L.L.C. (A)	11/04/2013	11/04/2013		
Appellant Brief		Volvo Cars of North America, L.L.C. (A)	11/04/2013	11/04/2013		
Respondent App	endix	Manuel Reis (R)	12/19/2013	12/19/2013		
Respondent Brie	f	Manuel Reis (R)	12/19/2013	12/19/2013		
Appellant Reply Brief		Volvo Cars of North America, L.L.C. (A)	01/03/2014	01/03/2014		
	-	ATTORNEY DETAILS				
Party Name:	Manuel Reis					
Party Role:	Respondent					
Firm:	Kreindler & Kre	indler, LLP				

# Conclusions

- Transition from paper to digital
- Efficiency
- Collaboration
- Future improvements to Court-PASS
- Future work to consolidate resources and standardize policies on a national level
- Need robust technical infrastructure and policies for managing electronic court records in addition to detailed public access policy for records

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Journal, 27(3), 268-285.

Skeketee, M. W. & Carlson, A. (2005). Public Access to Court Records: Implementing the CCJ/COSCA Guidelines
Final Project Report. The National Center for State Courts and the Justice Management Institute. Retrieved
from http://cdm16501.contentdm.oclc.org/cdm/ref/collection/accessfair/id/196
Sudbeck, L. E. (2006). Placing Court Records Online: Balancing the Public and Private Interests. *Justice System*