# Evaluating More Product Less Process
# A Methodological Approach

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# Problem of Backlog

27% manuscripts

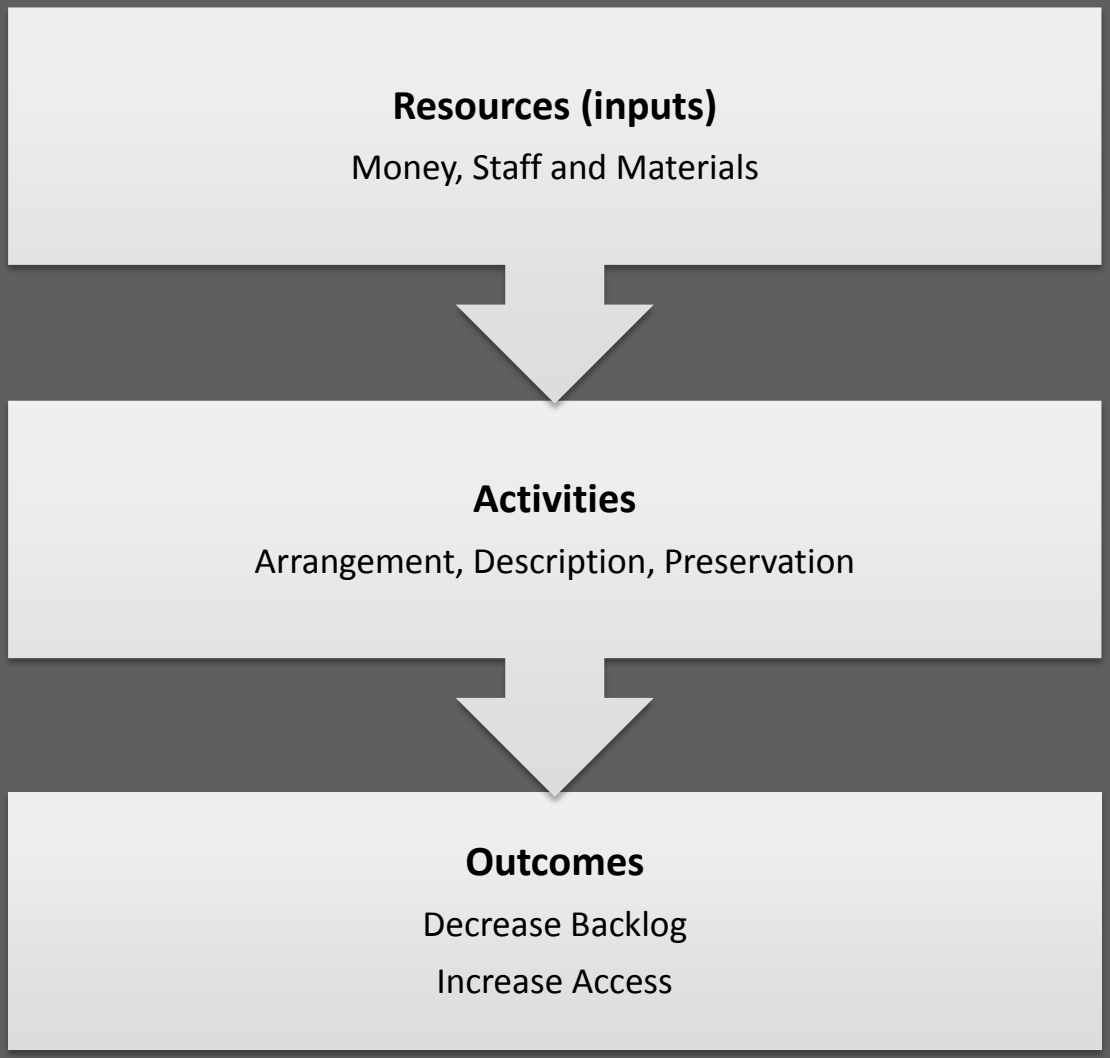
35% video holdings

36% graphic materials

37% audio format

Pam Hackbart-Dean and Elizabeth Slomba, *SPEC Kit 314: Processing Decisions for Manuscripts & Archives* (Washington, D.C: Association of Research Libraries, 2009), 15.

# Greene and Meissner's Solution: MPLP



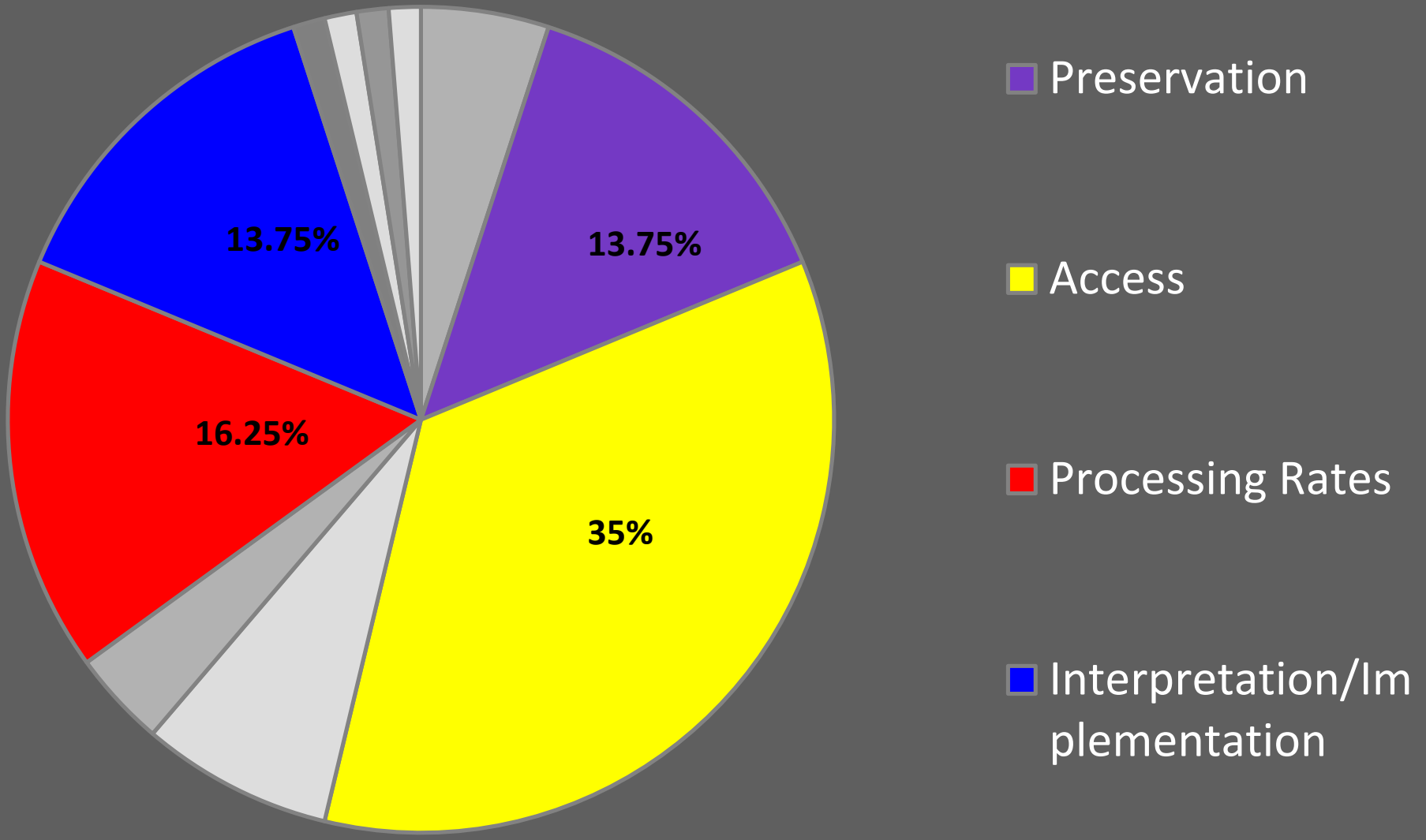
# Research Questions

1. What methods could be employed to measure the impact that MPLP is having on archival institutions? What aspects of impact should be investigated?

1. What factors have made it difficult to assess the impact of MPLP?

# Evaluation Needs Assessment

**Percent of First and Second Choice Evaluation Priorities**



# Evaluation Questions

1. Does MPLP increase access to archival materials?

1. Does MPLP decrease arrangement and description time?

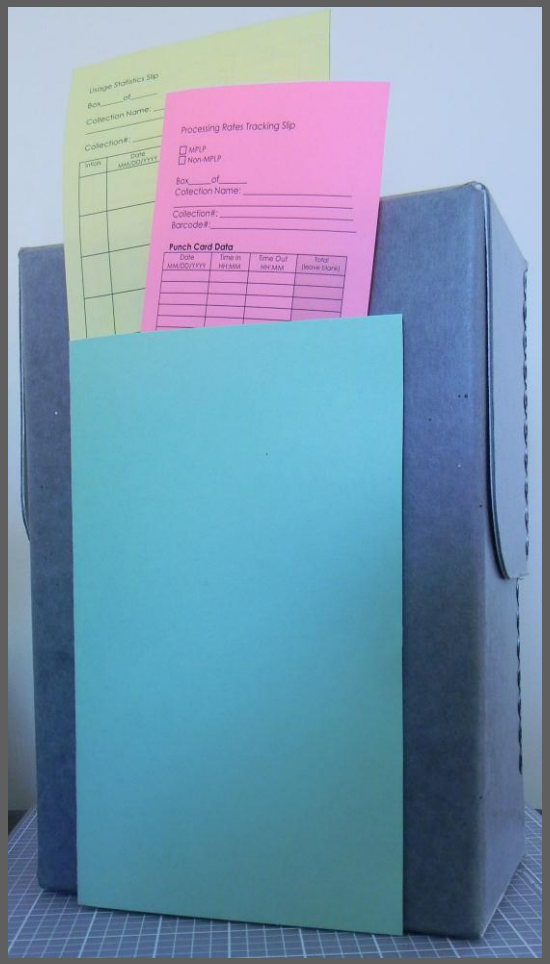
# Reference Survey

Designed to measure:

1. How easily a patron can find the information

1. Whether they are satisfied with the services

# Processing Rates and Usage Statistics Slip




Designed to Track:

1. Processing Rates
2. Correlation between format and speed
3. Imposed Arrangement, Description, and Preservation Measures
4. Use

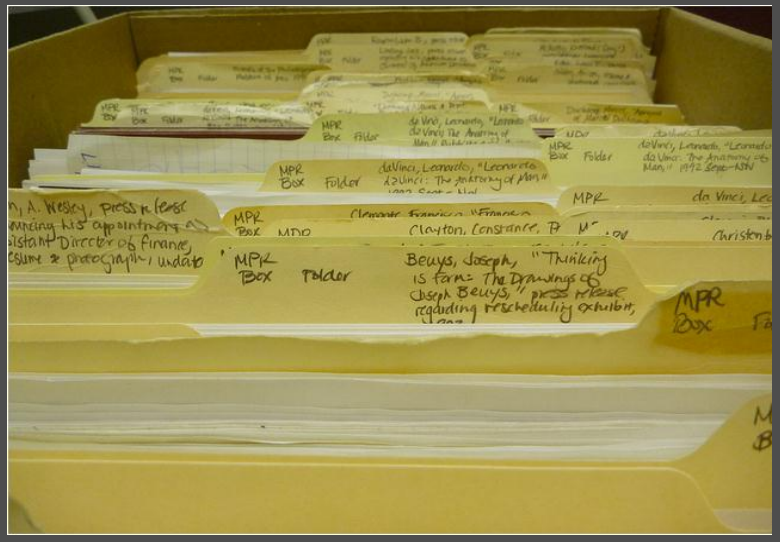
# Retrospective Processing Rates Study

Conditions:

1. One person per collection

1. Retrievable hours

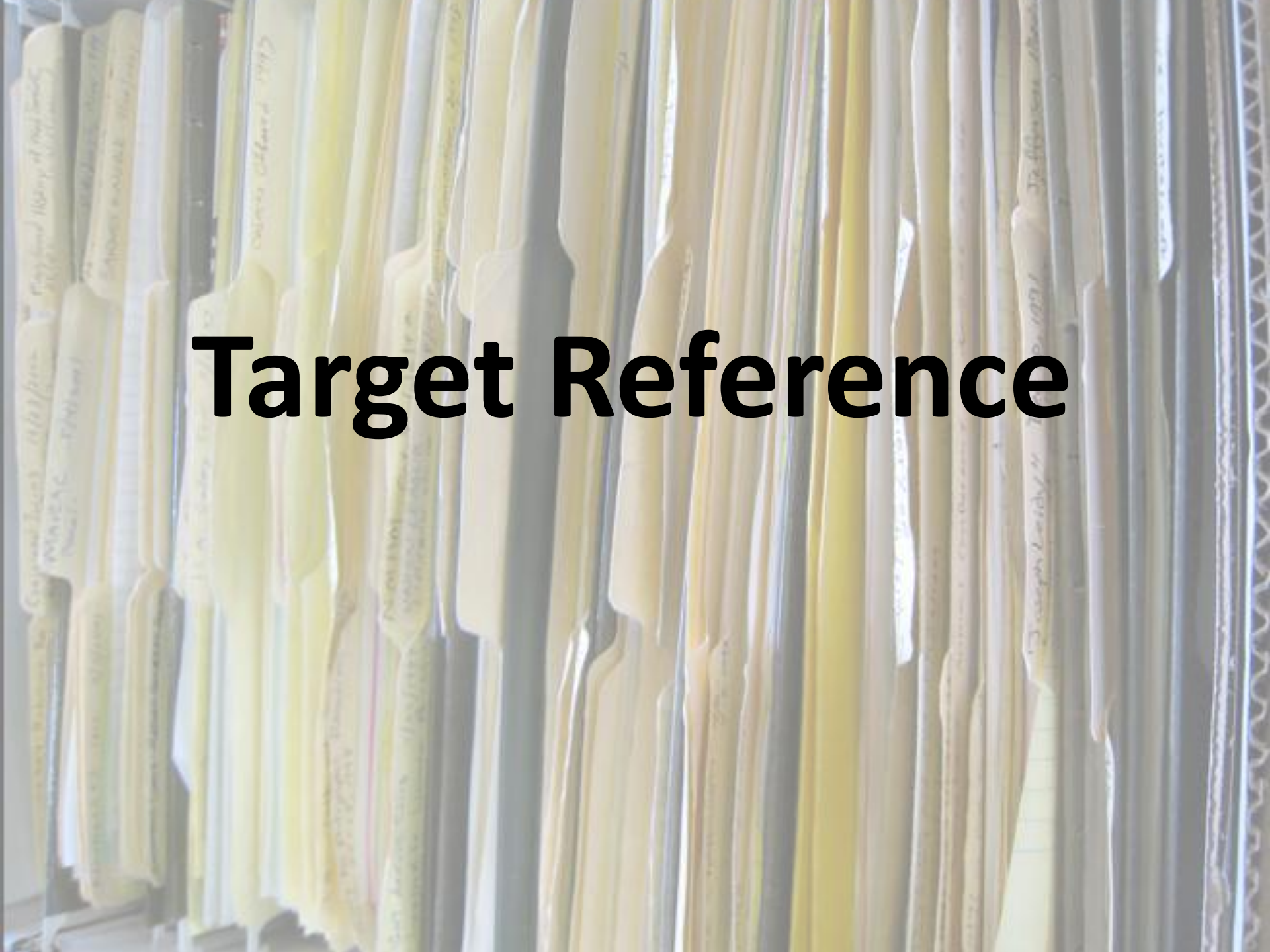
# Difficulties of Evaluating MPLP




1. Relatively New

1. Loose Guidelines are up for Interpretation

1. Problem of Processing Metrics and Format


Target Reference